Dear More Than Words Partner,

Thank you for hosting a drive to support the More Than Words (MTW) youth-run bookstore training program. MTW empowers youth in foster care, court-involved, homeless, or out of school to take charge of their lives by taking charge of a business. Your donations of books, DVDs, CDs, and video games are the building blocks for MTW to grow, thrive, and employ and empower youth.

This packet will set you up with all the keys to success for a drive that provides not only quantity but quality!

This packet contains:

- **We Are More Than Words One-sheet** (great to help create interest in the drive & our mission)
- **Checklist & Ideas Document** (great to help keep you organized)
- **Donation Guidelines** (great to ensure that you collect the most beneficial items- please share this with everyone!)
- **Tips & Tricks Document** (Extra help to ensure the Drive’s success!)
- **8.5 x 11 Promotional Flyers** (great for posting on walls and bulletin boards)
- **8.5 x 5.5 half-sheet handouts** (great for leaving in piles on desks and tables in common spaces)
- **Email Template** - a suggestion of language to use to promote the event via email

Once your drive is complete you can drop off all donations at a More Than Words location (Waltham: 56 Felton St. Boston: 242 E. Berkeley St.) or schedule a pickup with us at Bookdrives@mtwyouth.org or 617-674-5555.

Our Hours are:

- **Boston**
  - M closed
  - T-F 10:30 AM-6 PM
  - Sat & Sun 10:30 AM- 4 PM

- **Waltham**
  - 12 PM-8 PM
  - 12 PM-8 PM
  - 11 AM -3 PM

Thank you again for helping youth transform their lives. Please let us know if you have any questions.
Good Luck! - The More Than Words Team
HIGH STANDARDS AND HIGH EXPECTATIONS

More Than Words holds us to a high standard, and that influence helps us stay out of trouble.

Before MTW a lot of us were on the streets making poor decisions, and now we’re running a business and taking charge of our lives!

Working at More Than Words gives us the opportunity to learn all parts of the book business, from the store floor to behind the scenes; in addition to customer service and operating the register to inventory and finances. We even ship books all around the world!

We learn what it means to be professional; we do public speaking, conduct tours, and host events.

We gain job skills and experience, get our diploma or GED and move on to jobs, college and a good life.

YOUR DONATIONS SUSTAIN MORE THAN WORDS

Not only do we learn the skills that transform our lives, the earned revenue helps make it possible for More Than Words to exist.

The revenue helps pay for the rent and our team’s paychecks, and it also supports MTW to provide us workshops to learn how to budget our money, plan our education, and build a resume.

We go on site visits to learn about a variety of companies and colleges—because even things as simple as touring a college campus or vocational school can help us determine our future goals. Without MTW we wouldn’t know about these options.

Your donations of books, CDs, DVDs and video games help the business we run and us to grow, thrive and help more youth in the future. Thank you for your generous support and time. Please stop by MTW sometime to shop, have a cup of coffee, or just say hi! Thank You!

– The Youth at More Than Words.
HELP US COLLECT THE ITEMS WE NEED TO TRANSFORM TO OUR LIVES!

ITEMS PROVIDING THE MOST SUPPORT:

<table>
<thead>
<tr>
<th>Types of Items</th>
<th>Benefit</th>
</tr>
</thead>
<tbody>
<tr>
<td>GOOD - Gently Used or Better</td>
<td></td>
</tr>
<tr>
<td>Hardcover or Trade Paperback</td>
<td></td>
</tr>
<tr>
<td>Current Textbooks</td>
<td></td>
</tr>
<tr>
<td>History Books</td>
<td></td>
</tr>
<tr>
<td>Religious Books</td>
<td></td>
</tr>
<tr>
<td>Antiquarian, Unusual, or Collectable Books</td>
<td></td>
</tr>
<tr>
<td>CD Audio Books</td>
<td></td>
</tr>
<tr>
<td>University Publishers (Harvard Press etc.)</td>
<td></td>
</tr>
<tr>
<td>Children’s Books</td>
<td></td>
</tr>
<tr>
<td>Cookbooks</td>
<td></td>
</tr>
<tr>
<td>Art Books</td>
<td></td>
</tr>
<tr>
<td>Music CDs (original cases intact, No scratches or</td>
<td></td>
</tr>
<tr>
<td>homeburns)</td>
<td></td>
</tr>
<tr>
<td>DVDs or BluRays</td>
<td></td>
</tr>
<tr>
<td>Video Games</td>
<td></td>
</tr>
<tr>
<td>Philosophy Books</td>
<td></td>
</tr>
<tr>
<td>Coffee Table Picture Books</td>
<td></td>
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<tr>
<td>Classics</td>
<td></td>
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</tbody>
</table>

ITEMS PROVIDING THE LEAST SUPPORT:

<table>
<thead>
<tr>
<th>Condition</th>
<th>Benefit</th>
</tr>
</thead>
<tbody>
<tr>
<td>POOR - moldy, water damaged, missing</td>
<td></td>
</tr>
<tr>
<td>pages, extreme highlighting/writing,</td>
<td></td>
</tr>
<tr>
<td>scratched discs, discs without original</td>
<td></td>
</tr>
<tr>
<td>cover or case.</td>
<td></td>
</tr>
<tr>
<td>Books five years or older that are:</td>
<td></td>
</tr>
<tr>
<td>Health</td>
<td></td>
</tr>
<tr>
<td>Travel Guides</td>
<td></td>
</tr>
<tr>
<td>Textbooks</td>
<td></td>
</tr>
<tr>
<td>Computer Books</td>
<td></td>
</tr>
</tbody>
</table>

WE DO NOT ACCEPT THESE ITEMS:

- Encyclopedias
- Periodicals or Magazines
- Music Cassettes
- VHS Tapes
MAKE YOUR MORE THAN WORDS DRIVE A SUCCESS!

We have included some ideas to help promote the Drive, and a simple checklist that you can use to help keeps things organized.

<table>
<thead>
<tr>
<th>PLAN THE DRIVE!</th>
<th>Check if Completed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Let us know you are having a drive.</td>
<td></td>
</tr>
<tr>
<td>Determine the start date and duration of your book drive. Contact us if you</td>
<td></td>
</tr>
<tr>
<td>want a bin or a pick up.</td>
<td></td>
</tr>
<tr>
<td>Assemble all of the materials you plan to use for your promotion.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PROMOTE THE DRIVE!</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Email the first announcement to your group.</td>
<td></td>
</tr>
<tr>
<td>Distribute “We Are More Than Words” Flyers to educate donors about MTW</td>
<td></td>
</tr>
<tr>
<td>“Accepted Items Guidelines” flyers to guide donors.</td>
<td></td>
</tr>
<tr>
<td>Distribute informational half sheets to guide and educate donors.</td>
<td></td>
</tr>
<tr>
<td>Post flyers in visible places around your workplace.</td>
<td></td>
</tr>
<tr>
<td>Set up your drop box locations in secure and central, visible locations.</td>
<td></td>
</tr>
<tr>
<td>Post drop-box poster above / at the drop-box location.</td>
<td></td>
</tr>
<tr>
<td>Send a second email mid-way through your drive to remind everyone to donate.</td>
<td></td>
</tr>
<tr>
<td>Let people know that their donations are tax deductible. (Supply tax forms if</td>
<td></td>
</tr>
<tr>
<td>needed.).</td>
<td></td>
</tr>
<tr>
<td>Send out a press release.</td>
<td></td>
</tr>
<tr>
<td>Post an announcement on your Facebook, Twitter or other Social Media Page.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CLOSE THE DRIVE / DELIVER THE DONATIONS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>At end of drive, carefully pack the items you collect.</td>
<td></td>
</tr>
<tr>
<td>Deliver items to More Than Words OR let us come pick them up</td>
<td></td>
</tr>
<tr>
<td>Send thank you’s to the donors.</td>
<td></td>
</tr>
</tbody>
</table>
A FEW TRICKS OF THE TRADE TO HELP YOU COME OUT ON THE TOP!

TIPS TO MAKE EVERY DRIVE SUCCESSFUL!

- Set a GOAL and ask for help hitting it – i.e. 1000 books by end of week!
- Partner with city or town recycling program, recycling day, book swap or yard sale – ask for left over books for MTW
- Go to the community – work with schools, businesses, publishers, family, friends, libraries, etc!
- Post on your Facebook, Instagram, and Twitter accounts
- Give different options – for example “Donate Books or Bucks” as option for those who don’t have books to donate, but still want to contribute to the drive with cash donations

HOSTING A SPECIAL EVENT?

- Decorate with books as centerpiece
- Ask guests to bring one or more books as ticket
- Encourage friends, family and community to donate books in honor of someone special

ARE YOU HOSTING THE DRIVE AT SCHOOL?

- Put collection boxes in Dorms, Student Union Buildings and/or Cafeterias
- Work with other campus groups to support your efforts – service clubs, sororities/fraternities, sports teams, school clubs.
- Advertise in school newspaper, TV station and radio station
- Encourage your campus bookstore to donate books and have collection boxes at buyback

COLLECT DONATIONS IN CONJUNCTION WITH A DAY OF SERVICE.

- School, Work or Religious day of service
- Host a drive on Earth Day
- Have donation boxes at Go Green, Recycle and Reuse events
- Reading/writing Events like Children’s Book Week or National Poetry Month
- Martin Luther King Jr.’s Day of Service – www.mlkday.org
- National Volunteer Week – recruit volunteers to help run a drive

DON’T FORGET TO ACKNOWLEDGE ALL THOSE WHO DONATED!

- Recognize when milestones are hit (500 books donated of the 1000 goal)
- Send thank you notes and pass info to MTW to send thank yous as well
- Bookdrive Celebration and Thank You at MTW
- Pass info about drive to MTW to post on MTW website and newsletter

For information on how to get started contact the More Than Words Team at (617)-674-5555
Below is some suggested wording for you to use in your email blast to your list of potential donors.

Please feel free to change the wording as needed for your particular audience.

**Clear Your Shelves and Help Youth Transform Their Lives!**

Your donations of books, DVDs, CDs, and video games are the building blocks for MTW to grow, thrive and employ and empower youth.

More Than Words is a non-profit social enterprise that empowers youth who are in the foster care system, court involved, homeless, or out of school to take charge of their lives by taking charge of a business.

More Than Words youth work as a team to manage their own retails and online bookstore and cafe, developing real skills and self-confidence as they transition to adulthood.

**When:**

**What can you Donate?** Paperback or Hardcover books, Fiction, Non-Fiction and current text books, Audio Books, Music CDs, DVDs, BlueRay Discs, Video Games

**MTW Drive Boxes will be located at:**

Just look for the More Than Words Drop-Off Location Posters!

**For more Information about More Than Words, check out:**

http://www.mtwyouth.org
More Than Words Bookstore
242 E. Berkeley Street, Boston, MA
56 Felton Street, Waltham, MA

If you have questions please contact: (Insert Drive contact name and phone here)

Thank you for supporting More Than Words

________(Be sure to personalize with your email signature.)__________
CLEAR YOUR SHELVES AND HELP YOUTH TRANSFORM THEIR LIVES

Your donations will directly support our hands on job training program—empowering youth to work as a team to manage their own retail and online bookstore. With your support, our youth develop real life skills and self-confidence for their transition to adulthood.

WHEN:

DROP BOXES will be Located:

For More Info:

CONTACT:

More Than Words is a non-profit social enterprise that empowers youth who are in the foster care system, court involved, homeless, or out of school to take charge of their lives by taking charge of a business. To learn more visit:

www.MTWyouth.org or call (781) 788-0035.
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MORE THAN WORDS

DONATION

[Books, CDs, DVDs & Video Games]

DROP-OFF

THANK YOU!

If you’d like a receipt for tax deduction purposes, please see

More Than Words is a non-profit social enterprise that empowers youth who are in the foster care system, court involved, homeless, or out of school to take charge of their lives by taking charge of a business. Visit www.MTWYouth.org or call (781) 788-0035 to learn more.
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For More Info CONTACT:

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WHEN:

DROP BOXES will be Located:

For More Info CONTACT:
THE BEST ITEMS TO DONATE:
The items listed below will provide the most support to MTW.

ITEMS IN GOOD, GENTLY USED OR BETTER CONDITION.

» Fiction and Non-Fiction Books - Hardcovers are best
» Antiquarian, Unusual or Collectable Books
» Audio Book CDs
» University Publishers
» Music CDs
» Movies on DVD, BluRay
» Video Games

WE DO NOT ACCEPT:
- Encyclopedias
- Periodicals
- Magazines
- VHSs
- Music Cassettes

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EMPOWERING YOUTH TO TAKE CHARGE OF THEIR LIVES BY TAKING CHARGE OF A BUSINESS!
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EMPOWERING YOUTH to take charge of their lives by taking charge of a business

Date: ____________

Tax-Deduction Receipt Form

Estimated # of hardcover books: ______ Estimated value: ____________
Estimated # of paperback books: ______ Estimated value: ____________
Other Items: ____________________________________________ Estimated value: ____________

Name: ____________________________
Address: ____________________________
Email: ____________________________

Would you like to receive our youth email newsletter? _____ Yes _____ No

Thank you for donating books to support More Than Words’ employment training program for youth. Our tax ID # is 042-784-985. Monetary donations should be made payable to “More Than Words, INC”

781-788-0035 · www.mtwyouth.org
56 Felton St., Waltham, MA 02453
242 E. Berkeley St., Boston, MA 02118

EMPOWERING YOUTH to take charge of their lives by taking charge of a business

Date: ____________

Tax-Deduction Receipt Form

Estimated # of hardcover books: ______ Estimated value: ____________
Estimated # of paperback books: ______ Estimated value: ____________
Other Items: ____________________________________________ Estimated value: ____________

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